



PRIVACY NOTICE FOR THIS APPLICATION

Who We Are

Data Controller:
M Group Telecom Limited
Data Protection Team
Abel Smith House
Gunnels Wood Road
Stevenage
SG1 2ST

Email: dp@mgroupltd.com

Purpose of This Privacy Notice

This Privacy Notice explains how M Group Telecom Limited (“M Group Ltd”, “we”, “us”, or “our”) collects, uses, stores, and protects your personal data when you use this application.

We process personal data in accordance with:

- The UK General Data Protection Regulation (UK GDPR)
- The Data Protection Act 2018

We may update this Privacy Notice from time to time. Please review it periodically to remain informed about how and why we use your information with respect to this app. Further Privacy Notices for employees and contingent workers are available on the Group Intranet.

What Personal Information Do We Collect?

We collect and process the following categories of personal data:

- Location data – captured at the point of use
- Name – retrieved from the corporate ERP system
- Contract details – retrieved from the corporate ERP system
- Mobile phone number – retrieved from the corporate ERP system
- Company name – retrieved from the corporate ERP system

- Mobile device information (device name and operating system) – captured at the point of use

How Do We Obtain Your Information?

User authentication is carried out using a personal ID card, which is created and issued following corporate induction.

Additional personal details are sourced from our corporate ERP systems.

Why Do We Process Your Information?

We process your personal data for the following purposes:

- To support Health and Safety monitoring of individuals working in the field
- To confirm that users are authorised to work within the M Group Telecom division
- To enable trend analysis, operational oversight, and business performance monitoring

The lawful basis for this processing includes compliance with legal obligations and our legitimate interests in maintaining a safe and efficient working environment.

Do We Process Special Category (Sensitive) Data on this app?

We do not collect or process any special category (sensitive) personal data, such as health data, biometric data, or information relating to race, religion, or political opinions.

Who Do We Share Your Information With?

We may share your personal data:

- With your employer, and
- With the relevant supplier connected to the contract you might be working on,

but only where necessary and in line with your contractual arrangements and data protection obligations.

We do not sell your personal data.

How Do We Store and Protect Your Information?

Your data is stored securely within our corporate ERP systems on the Salesforce platform.

Data hosting locations include:

- London North and London West, United Kingdom
- Frankfurt, Germany
- Paris, France

Appropriate technical and organisational security measures are in place to protect your information against unauthorised access, loss, or misuse.

Your Data Protection Rights

Under UK GDPR, you have the right to:

- Be informed about how your personal data is used
- Access your personal data and obtain a copy
- Rectify inaccurate or incomplete personal data
- Request erasure of your data (“right to be forgotten”), where applicable
- Restrict processing of your data in certain circumstances
- Object to specific types of processing
- Data portability, where applicable

To exercise any of these rights, please contact us at dp@mgrouppltd.com.

How to Raise a Concern or Make a Complaint

If you have questions, concerns, or wish to exercise your data protection rights, please contact the Data Protection Team at dp@mgrouppltd.com

We will make every effort to resolve your query promptly and fairly.

If you are not satisfied with our response, or believe we are not processing your personal data in compliance with UK data protection law, you have the right to lodge a complaint with the UK supervisory authority:

Information Commissioner’s Office (ICO)

Website: <https://www.ico.org.uk>

ICO Registration Number: ZA566093

Last updated: February 2026